

## Services

### Worldwide Service

Service for our customers is extremely important to us - also after successful conclusion of planning, consulting, design, construction, fabrication and supply.

### Supervisor Services

The high degree of specialisation of our supervisors is a decisive factor in our site services. Engineers from the mechanical, electrical and automation departments who have specialist knowledge of all SCHADE products can be called upon at short notice from our head office in Germany.

### Erection and Commissioning

With our experienced field engineers we offer a comprehensive service. The scope of services encompasses:

- Quality assurance of locally fabricated steel structures
- Coordination of construction site erection
- Test runs and commissioning
- Training of service personnel
- Technical support

### Conversions and Refurbishments

Specialist engineers supply tailor-made solutions for refurbishments, refits and retrofit capacity increase or improvement in availability of existing installations. Conversions or refurbishment measures are preceded by thorough investigations and are designed that they optimise existing plant by repairs or exchange of equipment parts, in order to achieve added value and guarantees a high technical standard at reasonable cost.

### Service for predictive maintenance

We supply professional and dedicated maintenance services. Our tasks embrace maintenance management including preventive maintenance tasks, predictive and defect-elimination maintenance, assembly, support service (seminars) and inspection and upgrade on site. Our goal is to maximise our international market share and expand the market area in our main business through superb customer service. In order to do justice to the significance of the technical service for plant operators, the SCHADE Team offers a special inspection service worldwide on site, irrespective of where SCHADE products are installed.

### Spare parts

We still offer you the certainty after decades of operation that the corresponding spare part will be promptly available for your machine supplied by us.

## Our service philosophy

The strategic alliance with the AUMUND Group is the tool providing immediate access to the network of a strong worldwide organisation. The Group's global engineering expertise, financial strength and domestic market knowledge, local procurement, manufacture and project coordination, enhance SCHADE's quality service as the competent and reliable partner for all stockyard applications.

Worldwide coverage is ensured by a global network of service points with highly skilled permanent staff, if necessary supplemented by local contractors having an expert knowledge of SCHADE machines due to the long lasting cooperation with our company.

## Our service portfolio

To come up to the challenge of the global market and to meet the high demands on the service of a company, SCHADE Lagertechnik GmbH created a service orientated organization. Significant for the SCHADE Service organization is the prompt reaction to the customer's demand.

To provide our customers with a full range of support the SCHADE service organization is based on three pillars.

Contact

